

### **Office Policies**

**PAYMENT:** Full payment for services is due at the time of service. Accepted methods include: HSA or FSA cards, credit / debit cards, cash or checks. A \$25 fee shall apply to all returned checks. Any client with a balance 30+ days past due is subject to late fees and suspension of treatment until the bill is paid.

**INSURANCE:** Calm Clarity Mental Health (CCMH), the office of Sekou Jones, is not currently “in-network” with any commercial health insurance companies. Clients are solely responsible for communicating with their insurance companies regarding any applicable out-of-network benefits, policy restrictions or reimbursement protocols. Regardless of insurance coverage, clients must pay all fees at the time of visit. Any eligible reimbursement would then be paid directly from the insurance company to the client. CCMH can supply any necessary documentation to assist the client’s submission for reimbursement.

**FEES:**

- Initial evaluation- \$600 (90 min.)
- Medication & counseling: \$385 (55 min.)

**REPORTS, CONSULTATIONS, OTHER CLERICAL MATTERS:** A **fee of \$250/hr.** shall be billed for clinician time beyond scheduled appointments for official reports, forms, professional consultations, or other client requests. Clients will be advised beforehand if such fees may apply.

**PHONE CALLS:** There is no fee for calls under 15 minutes, calls to schedule appointments, calls regarding recently prescribed medications and/or when calling at the instruction of the clinician (S. Jones, NP). All other calls greater than 15 min. will be billed at a **rate of \$250/hr.**

**CANCELLATION POLICY:** In the interest of honoring each client’s time and all our clients’ needs, we ask that you please contact our office **at least 24 hours ahead of time on the prior business day** if you need to cancel or reschedule your appointment. Clients will be billed the full visit fee in the event of missed appointments or late cancellations.

**PATIENT RIGHTS:** You are entitled to be highest quality of psychiatric care available. Psychotherapy is a joint undertaking, with rights and responsibilities shared by both the patient and the provider. I am always interested in responding to whatever questions, concerns, or feelings you may have regarding your care.

Over time, these office policies may be adjusted. Clients will be informed of any changes and may obtain an updated copy of office policies at any time.

**Release and Statement of Responsibility**

- 1) I have read and understand the above information.
- 2) I agree to be terms of the office payment and cancellation policies.

## Patient Rights & Responsibilities

### You have the RIGHT:

- To be treated with respect, consideration, and dignity.
- To receive excellent healthcare, consistent with established standards of clinical practice.
- To the privacy and confidentiality of your health information and health records.
- To receive a Notice of Privacy Practices & HIPAA Compliance indicating how Protected Health Information (PHI) will be disclosed.
- To request restrictions to the use and disclosure of Protected Health Information (PHI).
- To be an informed participant in treatment decisions and to be advised of the anticipated benefits, side effects and common complications of treatment.
- To ask questions at any time and receive available information concerning evaluation, diagnosis, treatment and prognosis.
- To consent to or refuse any care or treatment.
- To receive appropriate referrals to other providers and services.
- To file a complaint against the provider or staff without fear of reprisal.

### You have the RESPONSIBILITY:

- To give accurate information about your substance use, health history, known allergies or sensitivities, all medications & supplements.
- To ask questions or clarification about anything you do not understand.
- To report any significant changes in symptoms or failure to improve.
- To keep appointments or cancel in a timely manner. *(See CCMH cancellation policy)*
- To learn the names, purpose, and effects of medications prescribed to you.
- To partner with the clinician to develop your plan of care and adhere to the plan as best you are able.
- To notify the clinician if you are no longer following the plan of care, for whatever reason.

\_\_\_\_\_  
Client's Name (please print)

\_\_\_\_\_  
Client's Signature (or responsible party)

\_\_\_\_\_  
Date

*If signed by Responsible Party, please state relationship to client:*

**Sekou Jones, MSN, PMHNP-BC, FNP-BC, RXN - Calm Clarity Mental Health**

7955 E Arapahoe Ct, Suite 3400, Centennial, CO 80112-6829  
 (303) 898-2267 phone (720) 287-3666 fax office@calmclaritymh.com



### Release of Information

*(Optional – Complete & sign if there are any clinicians / personal contacts you would allow to communicate with this office regarding your healthcare)*

<b>Patient name:</b>		<b>Date of Birth:</b>	
<p><b>By signing this form, I am authorizing Sekou Jones, MSN, PMHNP-BC to <i>communicate with the individual(s) listed below for the purpose of disclosing and/or obtaining confidential information.</i></b></p>			
<b>PERSON / GROUP AUTHORIZED</b>			
Address:	Street Address		
	City, State, Zip Code		
Phone:		Fax or email	
<p><b>PURPOSE OF DISCLOSURE:</b> By <i>initialing</i> below, I authorize the disclosure my confidential information to be disclosed and/or obtained <b>for the following purpose(s):</b></p>			
_____ <b>Collaboration of Treating Clinicians</b> <i>Initials</i>		_____ <b>Transfer of Care</b> <i>Initials</i>	
_____ <b>Communication with Family Member</b> <i>Initials</i>		_____ <b>Other:</b> _____ <i>Initials</i>	
<p><b>TYPE OF INFORMATION:</b> By <i>initialing</i> below, I authorize the following <b>types of information</b> to be disclosed or obtained:</p>			
_____ <b>General Medical</b> <i>Initials</i>		_____ <b>Alcohol or Drug Abuse</b> <i>Initials</i>	
_____ <b>Mental Health</b> <i>Initials</i>		_____ <b>Other:</b> _____ <i>Initials</i>	
<p><b>Expiration:</b> This authorization is <i>valid for one year</i> from the date below or until _____, <i>whichever is earlier.</i> I understand that <i>I may revoke this authorization at any time</i> by signing and dating this original form or by sending a signed, dated request to this clinician.</p>			

_____ <b>Client's Name (please print)</b>	<b>X</b>	_____ <b>Client's Signature (or responsible party)</b>	_____ <b>Date</b>
Name and relationship of responsible party (if signing on behalf of client): _____			

I hereby <b>revoke</b> this authorization as of the date signed _____	_____ Client's Signature (or responsible party)	_____ Date
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